



DISASTER RESTORATION SERVICES, LLC.

Emergency Tips

In Case of Water Damage!

Water damage can be caused by a variety of situations involving clean or contaminated water sources including; sewage or sump pump backups, ground water seepage, floods, broken water lines, hoses or valves in appliances such as dish washers, hot water heaters, washing machines and water softeners etc. . .

The most important thing to remember when dealing with any type of water damage is that a fast, thorough response prevents mold growth and additional damage to your home and contents, and will save you money . Water damage untreated or improperly treated ends up leading to replacement of carpets, walls and furniture. From our wide background in water damage remediation and restoration, Loyear Disaster Restoration has compiled this list of Emergency Tips, which can be taken to prevent additional damage.

DO:

- Call an IICRC Certified Water Restoration Service (Loyear Disaster Restoration)
- If it is safe, locate and shut off the source of the water or shut off water main, or call a plumber or other service professional.
- Disconnect all power to the affected area.
- Open floor drains in basement to facilitate drainage of standing water.
- Remove as much standing water from floors as possible by mopping or blotting with white towels.
- Remove wet, oriental or other colored rugs from wall to wall carpet to prevent staining.
- Blot wet carpeting using clean white towels or use shop vacuum. Place a fan so air flows over your carpet to speed drying.
- Punch small holes in sagging ceilings to provide “weep holes” for trapped water. Place plastic buckets or bins (not metal) under the leak.
- Wipe water from wood furniture after removal of lamps and other tabletop items.
- Remove lighter furniture from the area. For heavier furniture, wipe off and put squares of aluminum foil, plastic bags or Styrofoam blocks under the legs to get these items up off the floor.
- Open drawers and cabinet doors (do not force) for complete drying. Fold up furniture skirts to prevent watermarks. Remove and prop up wet upholstery cushions for even drying. Check for bleeding.
- Double the trailing ends of draperies over plastic hangers then hang over curtain rods to get them up out of the water.
- Freeze valuable books, papers and documents within 48 hours, provided contamination is not an issue, these items can then be properly dried at any time thereafter.

- Open suitcases and luggage to dry, in sunlight if possible.
- Open windows slightly to help speed drying, if it is dry outside if security is not an issue.
- Turn on air conditioning in summer, when weather is humid, to help with drying. Use dehumidifiers if available.

DO NOT:

- Step into deep water in basements (electrocution may occur).
- Operate TVs or other electrical appliances that have gotten wet or while standing on wet floors or carpet (have all electrical appliances inspected before use).
- Turn on ceiling fixtures if ceiling is wet.
- Use your household vacuum to remove water.
- Leave wet clothing or fabric in place; dry as soon as possible. Hang furs and leather goods to dry separately at room temperature.
- Leave books, magazines or other colored items, that will bleed, on wet carpet or floor.
- Blow fans on areas where mold is growing. (This spreads the spores.)
- Lift tacked down carpet without professional help. Lifting the carpet incorrectly could damage the carpet and promote shrinkage.
- Use heat to dry closed building interiors. Mold and expanded moisture damage may result.
- Go into rooms where the ceiling has begun to sag from retained water.

CONTAMINATED SPILLS – DO NOT

- Allow children or pets into contaminated area.
- Allow sewage-contaminated surfaces to contact skin. Treat all water-impacted areas as toxic until properly decontaminated.
- Attempt to decontaminate surfaces with over-the-counter sprays or other household products.
- Track water from sewage spills or other contaminated water into uncontaminated areas on your shoes.
- Attempt to save sewage-contaminated carpeting or upholstered furniture. Cleaning by any process cannot decontaminate absorbent materials.

FOR MORE INFORMATION CONTACT ANY OF OUR OFFICES AND WE WILL BE HAPPY TO ASSIST YOU. WE ARE ALWAYS OPEN!

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952-831-0777

Duluth/Superior

218-724-5822

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Grand Rapids

218-326-6617